

Highfield Level 3 End-Point Assessment for Fire, Emergency and Security Systems Technician

Mock Assessment Materials

Professional Discussion

The following pages contain documentation that may be used for employer/training providers to carry out 'mock' assessments for the Professional Discussion.

| Behaviours | | |
|------------|--|----------|
| Ref | Assessment Criteria (Pass) | Achieved |
| B1 | Develops and retains trust with customers and colleagues by undertaking responsibilities in an ethical and empathetic manner | |
| B2 | Shows commitment through being punctual, reliable, diligent and professional | |
| B3 | Takes responsibility for own judgements and actions to achieve quality focussed outcomes | |
| B4 | Demonstrates drive and flexibility in fulfilling requirements of role | |
| B5 | Takes responsibility and fulfils own development and the needs of others | |
| B6 | Keeps up to date with best practice | |
| B7 | Maintains continuous professional development | |

| Behaviours | | |
|-------------------|--|-----------------|
| Ref | Assessment Criteria (Pass) | Achieved |
| B8 | Works productively and engages with colleagues, clients, other trades, suppliers and the public | |
| B9 | Takes responsibility for promoting a healthy and safe working environment | |
| B10 | Gives consideration to appropriate use of resources and own actions taking into account the impact on environmental, social and economic factors | |

| Behaviours | | |
|-------------------|--|-----------------|
| Ref | Assessment Criteria (Distinction) | Achieved |
| <i>B11</i> | <i>Uses initiative to seek continuous professional development opportunities</i> | |
| <i>B12</i> | <i>Shows willingness to work above and beyond what is required</i> | |
| <i>B13</i> | <i>Shares best practice with colleagues</i> | |