

Highfield Level 3 End-point Assessment for Electrical, Electronic Product Service and Installation Engineer

Witness Testimony Record – Practical Skills Test

Fault Diagnosis 2

This record must be completed by an expert witness who is occupationally competent and operating at a level above the apprentice, for example a line manager. The witness must be from the employer and not the training provider.

Apprentice's name:	
Employer:	
Training provider:	
Equipment/product:	
Fault:	
Date of job:	

Please ensure you have read the guidance document prior to completing this record. Please also see [EPA-Kit](#) for additional guidance and amplification on each criterion.

<i>Ref:</i>	<i>Criteria</i>
FD1	Asking relevant questions about the reported fault
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	

<i>Ref:</i>	<i>Criteria</i>
FD2	Carrying out the safe isolation procedure
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	
<i>Ref:</i>	<i>Criteria</i>
FD3	Carrying out the correct opening safety check
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	

<i>Ref:</i>	<i>Criteria</i>
FD4	Using manufacturers technical information to aid diagnosis
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	
<i>Ref:</i>	<i>Criteria</i>
FD5	Using the correct diagnostic tools available
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	

<i>Ref:</i>	<i>Criteria</i>
FD6	Identifying the correct area of the product that the fault relates to
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	
<i>Ref:</i>	<i>Criteria</i>
FD7	Correctly identifying the faulty component
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	

<i>Ref:</i>	<i>Criteria</i>
FD8	Accurately recording the diagnostic process and test results
<i>Please provide specific examples below of where you have witnessed the apprentice demonstrating the above criteria:</i>	

Apprentice Declaration

I confirm that these witness testimonies are related to myself and the activities I have undertaken during my apprenticeship.

Apprentice's signature:	Date:
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Expert Witness Declaration

I have reviewed the witness testimonies in full, and I can confirm that they are a true reflection of the apprentice's abilities and I have witnessed the apprentice performing these tasks to a competent level. I confirm that I work at a level that is above the learner's current level of competence.

Expert witness's name:	
Expert witness's job role	
Expert witness's signature:	Date: