

1

State **one** of the main reasons why an LGV should **not** coast when driving downhill.

.....

.....

.....

(1 mark)

2

State **one** of the reasons why extra care should be taken when driving at night.

.....

.....

.....

(1 mark)

3

Give **one** reason why you should **increase** your distance from the vehicle in front, when driving in heavy rain.

.....

.....

.....

(1 mark)

4

Give **one** action an operative must do **before** using a piece of equipment that they have already been trained to use.

.....

.....

.....

(1 mark)

5

On a vehicle rev counter, what colour section will give **maximum** exhaust braking efficiency?

.....

.....

.....

(1 mark)

6

How often should the wheel nuts be checked?

.....

.....

.....

(1 mark)

7

As the driver, you notice there is **no** height marker in your cab. State **one** action you should take.

.....

.....

.....

(1 mark)

8

State **one** key feature of an appropriate place to park your vehicle overnight.

.....

.....

.....

(1 mark)

9

State **one** of the main **restrictions** in place on a 'red route'.

.....

.....

.....

(1 mark)

10

You normally use a 30ft trailer for a particular customer but it is **not** available, you are instead given a 50ft trailer. Give **one** factor you should check **first**.

.....

.....

.....

(1 mark)

11

You are using a SatNav and it loses signal. Give **one** action you should take.

.....

.....

.....

(1 mark)

12

The hand-held scanner **fails** to scan items. State **one** action you should take.

.....

.....

.....

(1 mark)

13

State **one** of the main responsibilities of an **employee** under health and safety legislation.

.....

.....

.....

(1 mark)

14

How many hours of DCPC (Driver Certificate of Professional Competence) periodic training **must** a driver complete every 5 years?

.....

.....

.....

(1 mark)

15

State **one** of the main functions of warehousing in the supply chain industry.

.....

.....

.....

(1 mark)

16

State **one** benefit of providing excellent customer service.

.....

.....

.....

(1 mark)

17

State **one** way to keep up to date with new technology.

.....

.....

.....

(1 mark)

18

State **one** of the ways LGV drivers can work that **minimises** their impact on the environment.

.....

.....

.....

(1 mark)

19

State **one** action you **must** do if you start to become tired while driving on a motorway.

.....

.....

.....

(1 mark)

20

LEZ regulations may be in force in certain areas, what does LEZ mean?

.....

.....

.....

(1 mark)

21

You are approaching a cyclist signaling to turn right. Give **one** action you should take.

.....

.....

.....

(1 mark)

22

You have delivered a load that has been **damaged** in transit. State **one** action you must take.

.....

.....

.....

(1 mark)

23

You arrive at the drop off point on a customer's premises, they inform you that they have items to return which are **not** on your job list.

- a) State **one** way you can establish a good rapport with the customer while dealing with the situation.
- b) State **one** way that you can maintain a good rapport with the customer while dealing with the situation.
- c) State **one** way that you can appropriately deal with the situation.

.....

.....

.....

.....

.....

.....

.....

(3 marks)

24

Your vehicle is being loaded with a number of 'heavy goods pallets' by another team member.

Give **three** ways in which you could work together to load the LGV efficiently.

.....

.....

.....

.....

.....

.....

.....

(3 marks)

25

During transportation you cause minor **damage** to a parked vehicle. The owner is not with the vehicle and there are no CCTV cameras.

Describe **two** actions that you should carry out.

.....

.....

.....

.....

.....

.....

.....

(2 marks)

----- END OF TEST -----

Page intentionally blank



Page intentionally blank



Page intentionally blank



Marker Name	
Total Mark	/30
Overall Pass/Distinction/Fail	

Moderator Name	
Total Mark	/30
Overall Pass/Distinction/Fail	

Level 2

Highfield Assessment

Highfield House
Heavens Walk
Lakeside
Doncaster
South Yorkshire
DN4 5HZ
United Kingdom

Tel: +44 0845 2260350 Tel: +44 01302 363277
Fax: +44 0845 2260360 Fax: +44 01302 739144
info@highfieldassessment.com www.highfieldassessment.com