

Level 2 Supply Chain Operator: Traffic Officer

EPA-Kit

Practical Assessment Mock Assessment Materials

Mock Assessment Documentation

The following pages contain documentation that may be used for employer/training providers to carry out 'mock' assessments for the Practical Assessment.

Core		
Ref	Assessment Criteria	Practical Assessment
CS1:	Be able to deliver excellent customer service	
CS2:	Be able to communicate effectively with customers and colleagues in line with organisational standards	
CS3:	Be able to demonstrate safe moving and handling of different objects	
CS4:	Be able to work effectively in a team	
CS5:	Be able to adapt to new technology	

Traffic officer		
Ref	Assessment Criteria	Practical Assessment
TS1:	Be able to demonstrate compliance with current appropriate rules and regulation	
TS2:	Be able to prepare the delivery of products safely and efficiently	
TS3:	Be able to use Transport Management Systems (TMS)	
TS4:	Be able to plan and provide briefs to other operators on safe use of equipment and machinery	
TS5:	Be able to process goods when returned to base	
TS6:	Be able to debrief drivers on their return to base	
TS7:	Be able to follow instructions for maintaining equipment and machinery	
TS8:	Be able to schedule vehicle maintenance	

Ref	Distinction Criteria – Practical Driving Assessment	Practical Assessment
D1:	Go above and beyond what is expected of their role, for example, demonstration of particularly fast, efficient and new ways of working and improved ways of working	
D2:	Demonstrate originality in the consistent, effective application of technical processes, resources, techniques and materials	
D3:	Complete tasks independently to a level that far exceeds the minimum standard with few or no errors	
D4:	Select and use appropriate skills and processes, justifying their choices	
D5:	Be able to challenge where appropriate and identify solutions rather than just problems or issues.	

The apprentice can only achieve a Distinction by covering all Pass and **all** of the Distinction criteria listed. The assessor may use questions or prompts with each apprentice to make sure the apprentice can react to changing or unexpected situations.