

## Mock Marking Grids

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### Professional Discussion Criteria

Security		
Ref	Assessment Criteria	Achieved
SE9	Describe how to secure items, areas and data in line with your responsibilities	
SE10	Describe your organisation's personal identification requirements	
SE11	Identify reporting procedures for suspicious incidents or behaviour	
SE12	Identify reporting procedures for discrepancies in the security of actual or potential access points	
SE13	Describe how to ensure action is taken in response to an actual or suspected security threat	
SE14	Describe the appropriate remedial actions to take when irregularities in security are identified	

Interpersonal skills		
Ref	Assessment Criteria	Achieved
IP1	Explain the benefits of developing productive working relationships with colleagues	
IP2	Explain how to address conflicts with colleagues	
IP3	Describe how to deal with diversity issues	
IP4	Outline how to receive and make use of feedback on your performance from colleagues	
IP5	Identify the responsibilities of team members in own area	
IP6	Outline the processes within the organisation for making decisions	
IP7	Outline line management relationships within the organisation	
IP8	Identify the organisation's aims, values and culture	
IP9	Explain the standards of appearance, behaviour and performance expected in the organisation	
IP10	Identify your organisation's guidelines for how to recognise what your customer wants, and respond appropriately	
IP11	Respond to requests for information adhering to your organisation's standard timeliness	

Disruption incidents & emergencies		
Ref	Assessment Criteria	Achieved
DI12	Interpret incidents/emergencies that have been identified	
DI13	Ask suitable questions to check you understand the incident/emergency	
DI14	Identify the available solution(s) for resolving the incident/emergency	
DI15	Discuss and understand proposed solution(s) to the incident/emergency with others to identify the most suitable solution	
DI16	Keep others fully informed about what is happening to resolve the incident/emergency	
DI17	Check with others to ensure the incident/emergency has been resolved satisfactorily	
DI18	Give clear reasons to others when the incident/emergency has not been resolved satisfactorily	
DI19	Be engaged with the job role, remaining calm and assured throughout the working period	
DI20	Be able to concentrate on the task in hand and not be distracted by problems	
DI21	Prioritise all tasks to ensure effective time management and a calm approach to work	

Dangerous goods		
Ref	Assessment Criteria	Achieved
DG5	Ensure dangerous goods are handled effectively in accordance with organisational procedures and responsibilities	
DG6	Identify potential dangerous goods hazards	
DG7	Operate safely when exposed to dangerous goods	

Drive fire service vehicles airside		
Ref	Assessment Criteria	Achieved
DF8	Describe how to ensure that personal driving authorisation is appropriate to the vehicle	
DF9	Describe how to inspect the vehicle before it is used to establish its operational condition	
DF10	Identify appropriate remedial action in response to any vehicle faults	
DF11	Describe how to complete documents relating to using the vehicle in line with to your organisation's procedures	
DF12	Describe how to demonstrate correct and safe operation of fire service equipment and vehicles while airside	
DF13	Identify how to secure vehicle loads in line with your organisation's procedures	
DF14	Describe the remedial action when foreign objects (FOD) or spillages are seen on the airfield	
DF15	Identify reporting procedures for dangerous or unsafe practices to an appropriate authority	
DF16	Describe how to report and respond to all airside accidents and emergencies in line with your organisation's procedures	
DF17	Explain the procedures to deploy and operate vehicle emergency equipment (if fitted) in line with your organisation's procedures	

**Test, maintain and operate specialist rescue equipment**

<b>Ref</b>	<b>Assessment Criteria</b>	<b>Achieved</b>
TM15	Identify items for testing and plan to meet agreed schedules and operational demands	
TM16	Describe how to risk assess the work area to be used for conducting the standard test as fit for purpose	
TM17	Describe how to ensure that all tests are completed using accepted test procedures within service and manufacturer's limitations	
TM18	Describe the action required to resolve any defects or deficiencies in resource availability	
TM19	Describe the appropriate to ensure that defective item(s) are dealt with and reported to the relevant person as soon as practicable	
TM20	Identify the procedure to return item(s) which were successfully tested and secure in the correct location ready for immediate operational use	
TM21	Identify the processes for ensuring that records are in the agreed format, accurate, complete, legible and accessible to authorised users	
TM22	Describe the procedure to ensure that supplies of consumables are replenished to specified levels for operational readiness	
TM23	Identify how to select equipment and media having taken into account their limitations and capabilities	
TM24	Outline the required communication with all relevant people in relation to the supply and demand highlighting any issues	