

Highfield Level 2 End Point-Assessment for Passenger Transport Service Operations Onboard and Station Team Member Gateway Readiness Report

Pathway:

(Standard Version: 2015; Assessment Plan Version: 2017 ST 0339/AP01)

Apprentice's details

Apprentice's name:	Apprentice's job title:	
Employer's organisation:	Training provider's organisation:	
		Office use: HA check
Apprenticeship start date:	Apprenticeship on-programme end date:	Min.duration
Gateway meeting date:		
Has the apprentice taken any part of the end-point assessment for this apprenticeship standard with any other End Point Assessment Organisation?		

Pre-assessment requirements

The apprentice must confirm their achievement of the following:

Pre-assessment requirement	Achieved?	Evidence
Achieved English level 1		
Achieved maths level 1		
Taken English level 2		
Taken maths level 2		
Journey log		

Office use only:	
Highfield Assessment Sign off	

Gateway Review

The gateway review should be completed by the employer, supported by the training provider, to record how the apprentice has met each of the standard subject areas. This can be discussed through a Q&A, and/or the apprentice may present evidence that can be reviewed during the meeting to show their achievement of the standard.

The employer, supported by the training provider, must agree that the apprentice is, in their view, competent in the role and therefore ready to undertake the end-point assessment. This should be recorded in the table below, along with any comments.

Gateway Review		
Standard area	Assessment ready?	Comments
<i>Core knowledge and understanding:</i>		
Compliance with rules and procedures		
Appreciation of the commercial environment		
Customer awareness		
Appreciation of customers with particular requirements		
Awareness of organisational legislation and responsibilities		
Product and service awareness		
System and equipment usage		
<i>Skills and competence:</i>		
Onboard and Station Operations <ul style="list-style-type: none"> • presentation and service • information and technology • business and marketing 		

Safety <ul style="list-style-type: none"> • self-management • awareness • decision making 		
Quality <ul style="list-style-type: none"> • time management • professionalism • continuing development 		
Customer service <ul style="list-style-type: none"> • effective communication • interpersonal • teamwork 		
Specific requirements: Station or depot		
Specific requirements: Onboard		
Behaviours		

Gateway Meeting Outcome

Should the apprentice not be assessment-ready, a period of additional training and preparation must take place. Following the additional training and preparation, the Gateway Readiness Report must be completed again.

If the apprentice is assessment-ready, the following declaration must be signed by all parties and the Gateway Readiness Report submitted to Highfield Assessment.

Declaration:		
By signing this form, the signatories below confirm that they understand and agree to the following:		
<ol style="list-style-type: none">1. That the apprentice has completed the mandatory on programme elements of the apprenticeship and is ready for end-point assessment with Highfield2. That all evidence used within any assessment or presented to Highfield is the apprentice's own work and does not infringe any third-party rights3. That evidence may be recorded and stored for quality assurance purposes using either video or audio equipment4. That the apprentice meets all Highfield's and Education and Skills Funding Agency ("ESFA") requirements, including that relating to eligibility to be put forward for end-point assessment5. That the apprentice has been on-programme for the minimum duration required by the ESFA and Assessment Plan6. That the apprentice has achieved the minimum pre-requisite maths and English achievement as detailed in this document and on the Assessment Plan7. That the apprentice, if successful, gives permission for Highfield to request the apprenticeship certificate from the ESFA who issue the certificate on behalf of the Secretary of State.		
The undersigned also acknowledge and accept that, in the event that any of the above requirements are not met, Highfield will be unable to end-point assess the apprentice. Furthermore, in such circumstances Highfield may draw any defaults to the attention of the ESFA or any other relevant authority/organisation.		
Signed on behalf of the employer by:	Signature:	Date:
Signed on behalf of the training provider by:	Signature:	Date:
Apprentice's name:	Signature:	Date: